

2019 ANNUAL REPORT



HANFORD FIRE DEPARTMENT

"Serving the community since 1891"

Mission Statement

"To protect the residents and visitors of Hanford from conditions that would pose a threat to life, environment, and property utilizing aggressive prevention techniques and, when needed, respond to all emergencies in a safe, swift, and efficient manner."

Vision Statement

"The Hanford Fire Department is dedicated to advance public service through compassion, professionalism, and accountability. Compassion is the motivating factor to provide service all day, everyday. Professionalism encompasses training standards expected of a professional fire department and providing the appropriate response, which encompasses prevention, mitigation, and quality. Accountability is to those living in and visiting the City of Hanford, our political leaders, and to each other; that we will strive to provide the best service, be fiscally responsible, and constantly be proactive in meeting our goals. This statement is a vision of our past, present, and future. The men and women of the Hanford Fire Department will never remain idle and watch the future approach, hoping for a positive outcome. We are in control of our future and we embrace the challenges that will come with the same discipline and integrity of our forebears."

Diversity Statement

“The Hanford Fire Department is a diverse organization set to represent our community. Members of the department come from many socio-economic, ethnic, and cultural backgrounds. Our common thread is our passion to serve in whatever capacity is needed by our customers. Diversity is not about quotas, but rather it provides perspective, experience, and understanding which only enhances the fire service and the people of Hanford.

Core Values

Respect: For each other and for all with whom we serve.

Caring: For our work, the people we serve, and for each other.

Integrity: Being forthright and fair in all efforts.

Accountability: Taking personal and organizational responsibility for all we do.

Teamwork: Working together, making the whole greater than the parts.

Family: Remembering that life goes on outside our department walls.

Quality: Providing the right solution for each and every situation.

FIRE CHIEF'S MESSAGE

Upon entering the city of Hanford you're struck with the sense of historical significance, of strong family values, and pride in the past, present, and future. In 1891, following a catastrophe, forward-thinking citizens sought to prevent such an event from occurring again and the Hanford fire department was formed. Memorabilia line the walls of the fire stations, showing the appreciation and respect for the firefighters who have served and sacrificed before. The men and women of Hanford fire department are dedicated to uphold the values, quality of service, and ethical leadership of their ancestry.

I am honored, and humbled to have been chosen to lead this group of professionals, paid and volunteer, for the Hanford Fire Department. Our goal is to provide the greatest level of service to everyone we come in contact with, whether in an extreme emergency or simply to answer a question. As your fire chief, I promise to represent the city, the department, and the citizens with integrity, honor, and loyalty. My expectations of the Hanford Fire Department is and always will be to become a community partner in prevention, response, and education. My expectation of the community is to be an equal partner with the Hanford Fire Department; to call when you are in need, to speak up when you have questions, and to expect quality and Professional Service when we respond. We are not perfect but our commitment to Excellence makes us stronger, especially with an Engaged Community Partnership.

ANNUAL BUDGET

The suppression and emergency response division provides essential core services to all areas of the department including the acquisition of departmental supplies inventory and equipment as well as the management of the emergency service communications systems to ensure the safety of the public and employees. This supports the emergency response personnel enabling them to provide responsive and professional service to the public. The suppression and emergency response division provides all-risk emergency services including fire suppression, emergency medical care, hazardous material response, fire hydrant maintenance, apparatus maintenance, equipment maintenance and company building inspections, in-line with requirements as set forth by federal state and local government codes and regulations..

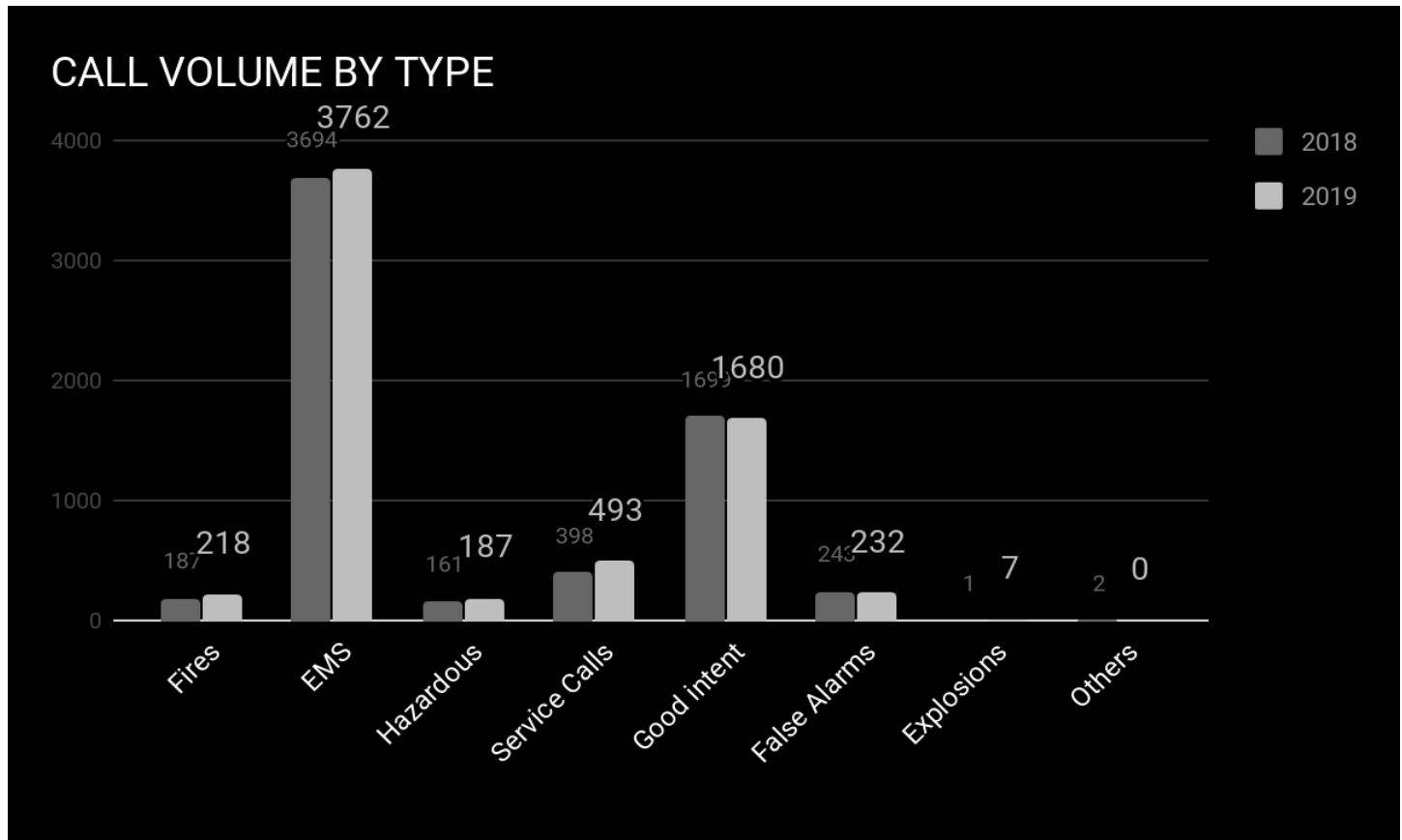
The Hanford Fire Department strives to be an innovative and progressive organization and meet the changing demands of the city. One aspect of this innovation can be seen in efforts to utilize technology, such as traffic light preemption, mobile mapping, and mobile data terminals to meet the department's response time goals. All department members are committed to making a difference in our community.

2019-2020 Annual Fire Department <u>Administration</u> Budget	
Personnel Services	\$5,254,200
Services and Supplies	\$950,439
Less transfers and reimbursements	-\$189,270
TOTAL BUDGET	\$6,015,369

2019-2020 Annual Fire <u>Prevention</u> Budget	
Personnel Services	\$141,400
Services and Supplies	\$346,890
TOTAL BUDGET	\$178,290

CALL VOLUME

	TOTAL CALLS	TOTAL LOSSES	TOTAL VALUE	TOTAL SAVED	% OF OVERLAPPING INCIDENTS	AVERAGE TIME ON SCENE MM:SS
2018	6385	\$1,459,759	\$15,169,224	\$13,709,465	37.26%	31:25
2019	6579	\$4,030,081	\$22,148,130	\$17,971,165	36.77%	20:53



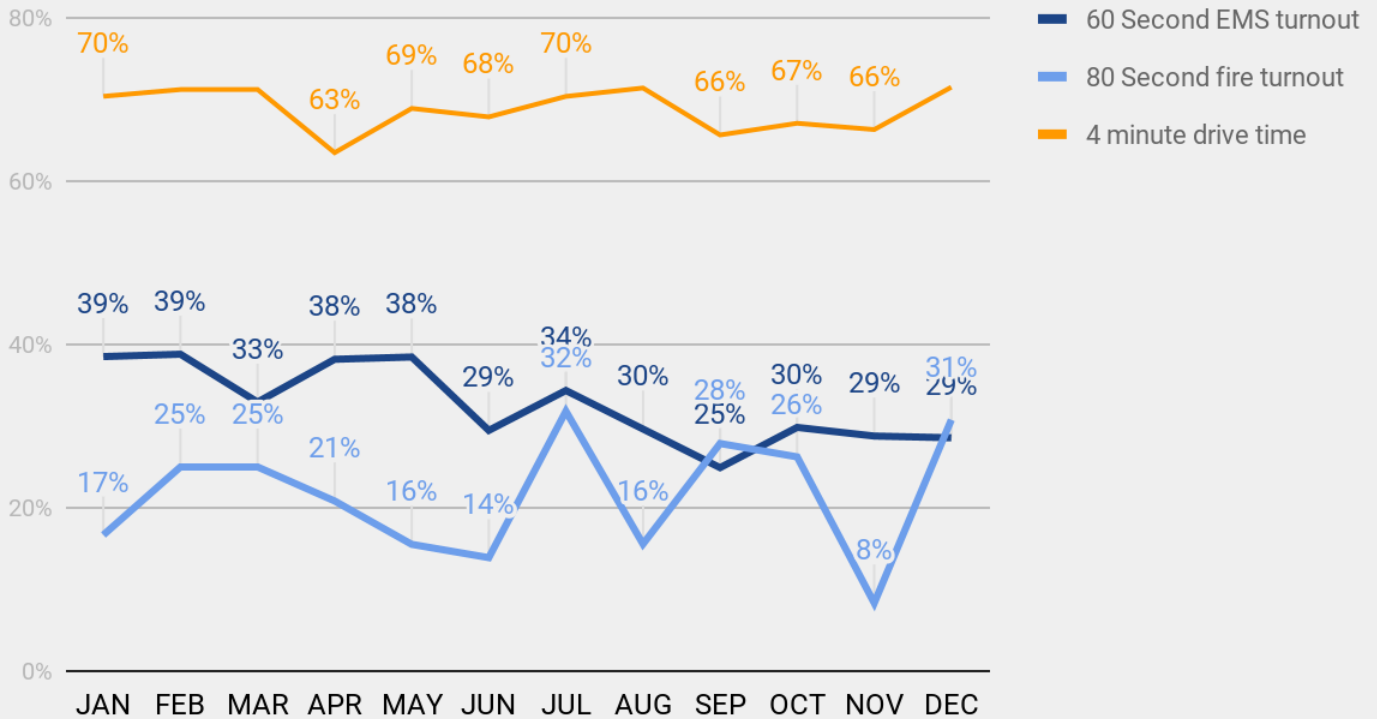
RESPONSE TIME STATISTICS

The Hanford Fire Department measures our response times based on the National Standard outlined in NFPA 1710. This enables the Fire Department to actively monitor our response capability and how effective measures impact that capability. The Fire Department measures the following criteria;

1. **EMS turnout time** - 60 Seconds - from dispatch time to enroute time
2. **Fire turnout time** - 80 Seconds - from dispatch time to enroute time
3. **Travel Time** - 4 minutes - from enroute time to onscene time
4. **First Alarm assembly time** - 8 minutes - from enroute time until all resources are onscene

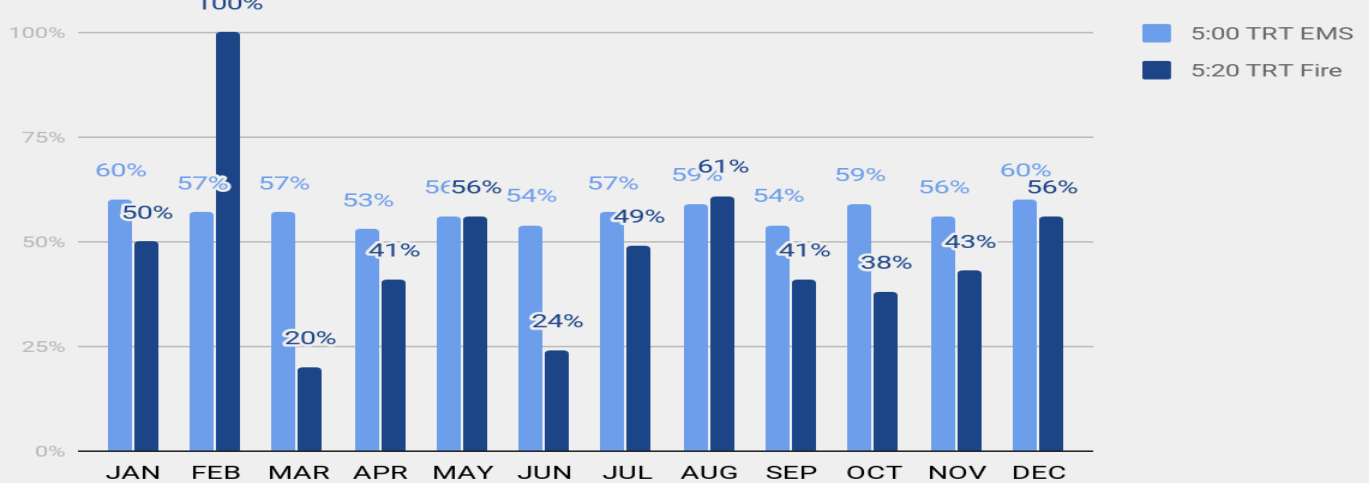
RESPONSE TIME GOALS

PERCENT OF TIME HFD ACHIEVED RESPONSE TIME GOALS



Adding all of these parameters together allows the HFD to review the benchmarks overall. The following graph includes turnout time (60 seconds) and travel time (4 minutes) for a total response time of 5 minutes from the time of dispatch to the time a unit arrives on the scene of a response.

TOTAL RESPONSE TIMES - DISPATCH TO ONSCENE



FIRST ALARM ASSEMBLY COMPLIANCE (FIRES ONLY-INCLUDING MUTUAL AID)

First alarm arrived within 8 minutes

39.5%

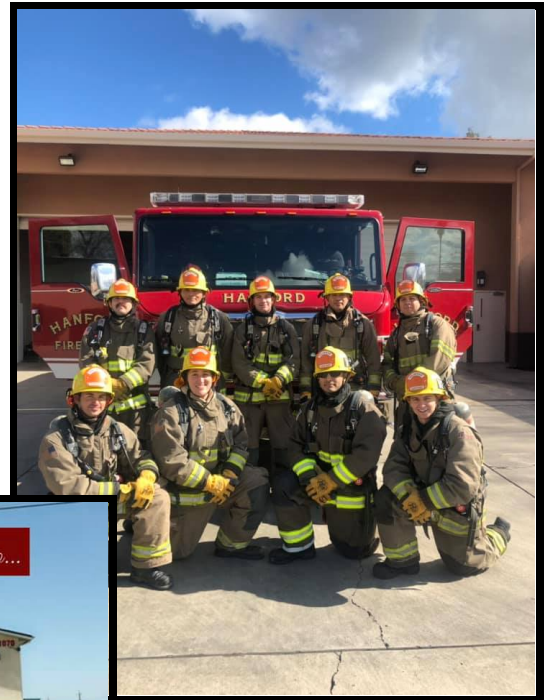
PHOTO GALLERY



Left: Read across America

Right: Volunteers

Center: Station 3 grand opening in June 2019



Grand Opening of Sta
ne 26, 2019 | 1070 S. 12th Av
12 pm - 2 pm
uncoupling ceremony begins at 12
ted. Please use 12th, Woodland or Hanford

Left: Auto extrication

Right: FF Gee

And FF Buckowski



Open House 2019
(Approximately 600
attendees)



Vehicle Fire into the brush





Top Left: Fire Chief Pendergrass swearing in

Top Right: Engine 41 providing some safety tips. Annually, the HFD presents fire prevention/education programs to every elementary school (approximately 1300 students)

Bottom Right: T43 in its first Christmas parade

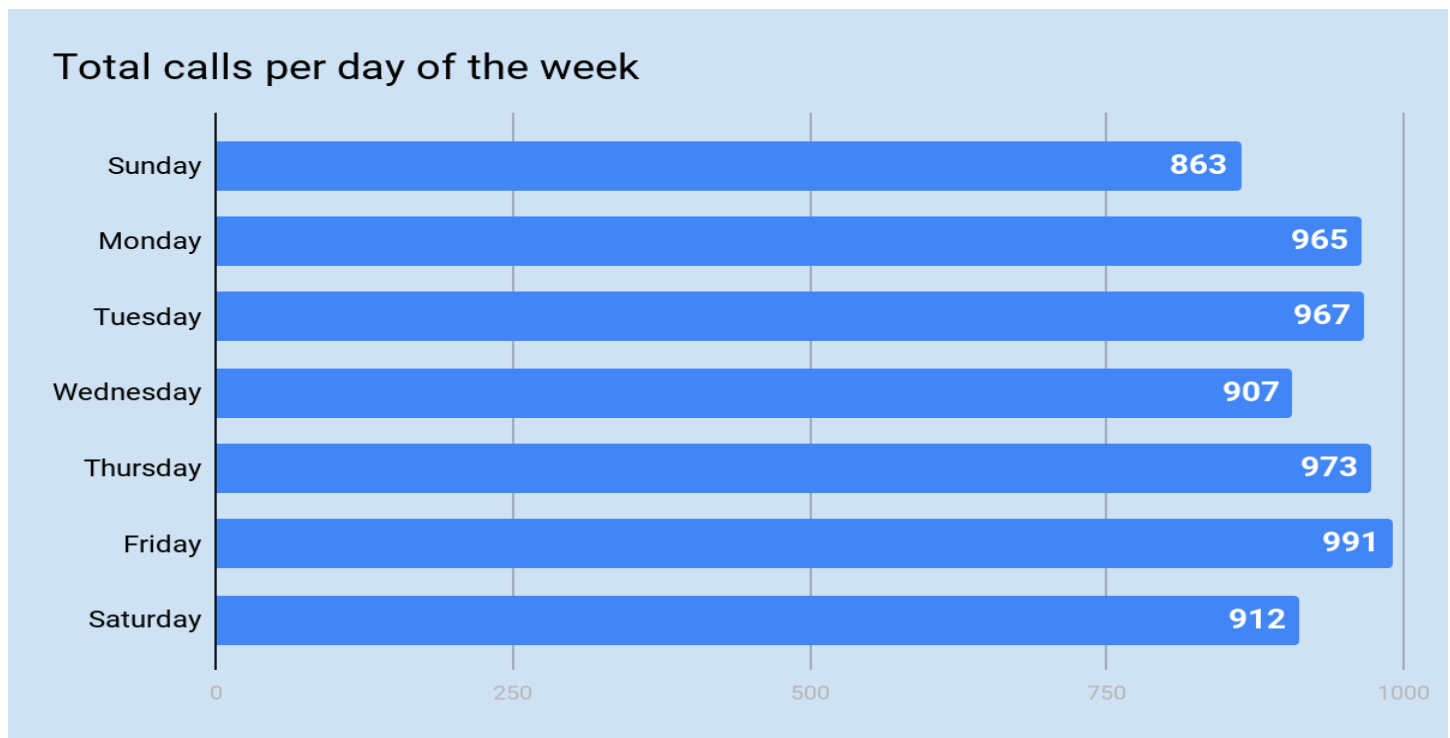


INCIDENT COUNT BY STATION

FireStation 3 opened in late June 2019 and shifted the response areas for all stations. The counts and percentages reflected below are only representative of 2019, looking back. Future reports will reflect more accurately the total share of burden each station carries.

STATION	2019 COUNT	2019 PERCENT	2020 PROJECTED
Station 1 - 350 W. Grangeville Blvd.	2753	39%	50%
Station 2 - 10553 Houston Avenue	2165	31%	15%
Station 3 - 1070 S. 12th Avenue	2158	30%	35%

INCIDENT COUNT BY DAY OF THE WEEK



Fires Confined to the room of origin

The HFD's goal is confine 80% of all structure fires to the room of origin

TOTAL STRUCTURE FIRES	FIRES CONFINED TO THE ROOM OF ORIGIN	FIRES THAT EXTENDED BEYOND THE ROOM OF ORIGIN
33	25	8
	75.8%	24.2%

TRAINING

In order for the Hanford Fire Department to maintain a high level of service, a great degree of importance and value is placed on the continuous maintenance of the knowledge, skill and ability in order to meet the modern challenges facing emergency response. The Hanford Fire Department sets a goal of 200 hours of training each year from our firefighters, across several disciplines; suppression, emergency medical services, incident command, administrative, technical rescue, hazardous materials and safety.

Barksdale	251	Lee	197
Bracy	254	G. Martinez	201
Buckowski	315	M. Martinez	389
Buller	321	McKean	379
Costa	285	Mellon	218
Etulain	135	Rowe	171
Frediani	256	Smith	461
Fredrickson	310	Springer	268
Gee	219	Sumaya	31
Harris	332	Weisser	214
Hiatt	342	Wolfe	361
Jay	356	*Annual totals may vary by employee for various reasons including reassignments or promotions, recruits assigned to the fire academy, date of hire, and injuries.	
Johansson	412		
Kaufman	145		
Kurtz	257		